

### **Aussie Apple, Every Bite Guarantee**

For apples sold in independent Greengrocers, and supplied by an Australian apple grower.

#### Consumer benefit

A perfect Aussie apple, every time, or you'll get a replacement apple.

#### Positioning

If you're not completely satisfied with your Aussie Apple, return it to us within 48 hours of purchase with your receipt and we'll replace it.

#### Process

- Consumer purchases Aussie Apple/s
- If not satisfied, must return the apple within 48 hours to the place of purchase with a valid receipt
- Store Manager checks the apple hasn't been tampered with or influenced and authorises a replacement apple.

#### Terms & Conditions

1. Available in participating independent greengrocers
2. Offer only applies to apples grown in Australia
3. If a replacement is required, the product must be returned within 48 hours of purchase, as evidenced by the valid receipt
4. Replacement can only be obtained from the point of purchase
5. The offer only applies to the affected product or products if sold with a pre packed package
6. Replacement is at the discretion of the store manager
7. The offer only applies to the purchase of reasonable quantities of apples for domestic or household use. Commercial quantities are not applicable
8. Receipts that are damaged, defaced or altered, or have passed the 48 hours redemption period will be deemed void and not eligible for a replacement
9. To receive a replacement, suitable identification must be presented that includes your name, address, signature and photograph
10. The Store Manager on duty is the final decision maker in regards to a replacement apple, and in conjunction with these terms and conditions, the decision made is final and no correspondence will be entered into
11. The offer and the subsequent terms and conditions may be altered or terminated at any time at the determination of Horticulture Australia Limited.